# New electric meter connection

I want to book an appointment but I can't find a time and date that suits me?
We're installing tens of thousands of smart meters every month but appointments get snapped up pretty quickly. If you want to be notified when new...

Will an Octopus engineer install my new smart meter?
If you're based in Scotland or the very North of England (Darlington, Durham, Sunderland or Northumberland) then your engineer will be from Smart E...

Can I get a smart meter if I rent my property?
If the energy bill at your property is in your name , you can decide whether to get a smart meter installed, but we recommend letting your landlord...

How long will the install take?
The install will take about an hour per fuel (sometimes longer so best to leave a couple of hours spare).

Are you installing SMETS1 or SMETS2 meters, and what's the difference?
We're installing SMETS2 meters. This is an upgraded version, which all UK suppliers are now installing. The earlier model, SMETS1, is what the majo...

What's the difference between a smart meter and an In-Home Display?
The smart meter is the unit attached to your wall and will replace your traditional meters. Your smart meter will send us your meter readings so yo...

Do you install any accessible In-Home Displays?
We now have the Trio In-Home Display - an accessible "talking" IHD for blind and visually impaired customers. This IHD can speak the contents of ea...

How do smart meters communicate?
Smart meters don't need the internet to communicate. Instead, they work by using two wireless networks: the HAN (home area network) and WAN (wide a...

Welcome to South Bihar Power Distribution Company Ltd. ???? ?????????? ????????? ?? ????? ??????? ???? ?????? ?? ???? NBPDCL/SBPDCL ??? ?????? ?? ?????? ?? ????? ???? ?? ??? ???? ????? ?? ...

The Radio Teleswitch Service (RTS) switch-off began from Monday 30 June 2025. If your electricity meter uses RTS, it must be replaced. We"ve got all the information about what to do next in this handy guide.

These are the only tips you will want to think about when moving electrical panel extending wires. When

moving electrical panel extending wires, it is best to turn off the power supply, mark down where each individual wire is, ...

DEWA connection in Dubai is essential for a smooth move to your new home. Ensuring your DEWA connection in Dubai city is set up correctly guarantees you have reliable electricity and water services from day one. ...

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