



Hertz damage charges

Hertz is facing mounting criticism from renters over its use of AI-powered vehicle inspection technology, which customers say has led to unfair and excessive charges for minor car ...

With complaints piling up, last month, legal firm Shubjohns & Holbrook launched an investigation into Hertz, and the use of its AI-powered scanner created by UVeye. The company is seeking ...

Hertz sends rental cars through AI scanners to charge drivers for damages Because of Hertz, you could be on the hook for normal wear and tear on rental cars. Drivers are facing expensive charges, upwards of 300 dollars after ...

Rental car giant Hertz is facing growing criticism over its use of artificial intelligence-powered scanners that detect minor vehicle damage and automatically charge customers hundreds of ...

What happened with the \$440 charge to the renter? The renter contacted The Drive to relay his experience with the new AI scanner. He was alerted to damage for a 1-inch scuff on the ...

Another angry Hertz customer has told how its AI damage assessor handed out a surprise bill. The rental agency's camera-based system noticed a tiny mark on the returned car's bodywork. ...

Recently, Hertz has found itself in the spotlight, but not for the reasons one might expect from a car rental giant. Instead of highlighting deals or new models, the company is facing backlash ...

One renter who returned a Thrifty rental vehicle, which is part of the Hertz Corp., to the Hartsfield-Jackson Atlanta International Airport was charged \$440 for a 1-inch scuff discovered on a...

They were charged \$195: \$80 for the damage and \$115 in fees, including those incurred "as a result of processing" the damage claim and the "cost to detect and estimate the damage" that ...

Hertz, (\$HTZ), is now using AI scanners to check rental cars for damage the human eye might miss. Now renters are getting hit with \$195-\$440 fees for dings barely visible to the human eye....

Complaints about Hertz's new AI damage detector grew over the weekend, with photos in tow. Customers say the system is too aggressive when flagging minor or barely visible damage. Others report ...

Atlanta, Georgia - Car rental company Hertz is encountering significant backlash as customers report exorbitant charges stemming from its artificial intelligence-driven vehicle inspection ...



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Hertz is in the news again because of the AI-powered scanners the rental car company now uses to find damage on cars after they're returned in order to charged customers for that alleged ...

Hertz customers are complaining they are being charged exorbitant fees for tiny scrapes and dents detected by the rental car company's new AI scanners. One man claims he was billed ...

An automatic damage report is created, and an employee reviews the report only if a customer flags an issue after receiving the bill, Hertz spokeswoman Emily Spencer told The New York ...

Hertz's new AI-powered scanner automatically checks rental cars for damage, bills customers instantly, and limits access to human support--changing the rental experience for better or ...

Within a few months of Hertz announcing the launch of artificial intelligence for vehicle inspections, starting at the Atlanta airport, the car rental company is facing some backlash ...

Hertz, a well-known player in the car rental industry, has recently rolled out a new system that uses artificial intelligence to scan vehicles for damages before and after rentals. This initiative, ...



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