



# Government energy saving advice service

What if I can't pay my energy bill, or keep getting into debt?

Please, please get in contact with us if you're struggling with your bills. There are many ways we can help. If you fall into debt for any reason,...

What's changed since last winter?

There have been a few changes since last winter 2022: Ofgem, the energy regulator, has announced a decrease to the energy price cap that came into...

Why would a supplier with 100% green tariffs be impacted by fossil fuels prices?

Green electricity now costs less to generate than fossil fuel power. So shouldn't that mean green power costs less to buy on the market? Because of...

What is Octopus doing to help in the crisis?

Our biggest priority is making green energy affordable and accessible to all - especially, during an energy crisis. When prices were highest, we us...

Why won't Octopus go bust?

While multiple energy suppliers have gone bust, we're not going anywhere. Our cutting edge operating model and world leading tech have allowed us t...

Why can't energy suppliers charge less?

More than 90% of the costs of your energy bill are out of the control of your energy supplier. The vast majority of that 90% is defined by the pric...

Why are standing charges increasing, not just unit rates?

Energy markets are highly regulated, so as an energy supplier we get charged certain costs for every single customer we have; even if they don't us...

The Department is responsible for the development, promotion and implementation of energy efficiency and conservation; and providing professional support to the Government on the use of new and renewable energy. The ...

LEAP (Local Energy Advice Partnership) is a free energy and money-saving service for people working to help people keep warm and reduce their energy bills. Turn2Us is a national charity providing help to people who ...

We provide grant funding, as well as technical, commercial, and procurement advice to develop energy



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efficiency and renewable energy projects. These projects lower carbon emissions, generate cost savings and income, ...

Discover practical ways to keep your home warm during the UK winter while saving money. Learn about cost-saving tips, insulation grants, and fully funded government energy ...

Tens of thousands of jobs, and 1,500 apprenticeships will also be created. Sizewell C has today been given its Final Investment Decision by the British Government, unlocking the biggest investment in clean, homegrown energy in ...

Energy Service Companies (ESCOs) deliver energy efficiency projects that are financed based on energy savings. ESCOs act as project developers for a comprehensive range of energy conservation measures ...

This page outlines available support for Victorian energy customers. This includes rebates and discounts off your energy bills, assistance to understand your energy bills and the supports in place if you are having ...

The charities below offer help and advice on most energy bill problems if you're struggling to pay, including help with finding government grants and schemes you might be eligible for, help applying for support through ...

**Key Message** The Department is responsible for the development, promotion and implementation of energy efficiency and conservation; and providing professional support to the Government on the use of new and ...



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